



SOLUTION BRIEF

Accelerate Your Data Recovery With Commvault Readiness Solutions.

Solution highlights

- A comprehensive approach to cyber resilience across your data and applications.
- Validate that your business objectives align with your solution's technical capabilities.
- Confidence your data protection and management solution meets current needs with flexibility for growth.

The average total cost for rectifying a ransomware attack is \$1.4M¹ According to an ESG Research Report, 79% of organizations have experienced a ransomware attack within the last year.² Minimizing the impact of such attacks requires a comprehensive readiness plan to prepare for and respond to potential outages.

Being cyber-resilient means you have the confidence and ability to quickly recover any data across your environment, including physical servers, virtual machines, and your various cloud platforms. Your recovery strategy must support multiple data-recovery tiers – extending into applications, endpoints, and more – to meet your workload SLAs. From prevention to disaster recovery, you must protect your data through daily backups or continuous data protection. And you need the freedom to choose the infrastructure types that best fit your needs and budget.

With the increasing likelihood of an outage or disaster, you can't put off planning until tomorrow. Commvault Readiness Solutions can provide the resources and expertise to accelerate the return to normal business operations. Disasters don't wait, and neither can you.

KEY BENEFITS OF COMMVAULT READINESS SOLUTIONS

Commvault Readiness Solutions provide the resources and expertise to quickly accelerate returning to normal business operations through the proper design, implementation, administration, and support of your data protection and management solution.

Readiness Solutions consist of three key phases: Ready, Steady, and Respond. Each phase has a distinct focus in the Readiness cycle:

- **Ready** helps you to align Commvault's technical capabilities with your recovery objectives.
- **Steady** assists you in monitoring and maintaining your recovery readiness state.
- **Respond** helps accelerate your return to normal business operations in the event of an outage or disaster.

Commvault's three Readiness Solutions span five services, providing flexibility in choosing the one that best complements your existing staff and expertise.

Commvault Readiness Solutions		
Ready	Steady	Respond
Assess	Review	Respond
Help you align your recovery solution to business objectives	Recurring engagements measure your readiness state	Access to Commvault experts who can expedite critical data recovery
Implement	Manage	
Implementation of Readiness Assess remediation and optimization plans	Comprehensive solution management	

¹ SOPHOS: The State of Ransomware 2022, April 2022

² ESG Research Report: The Long Road Ahead to Ransomware Preparedness, June 2022

READY SOLUTION

Commvault Ready solutions help align the technical capabilities of Commvault® Cloud with your business objectives.

Ready solution	Delivers
<p>Assess: Evaluate your organization's readiness state.</p> <p>The Commvault Assess offering reviews your Commvault Cloud recovery capabilities relative to your business requirements, aligning recovery time and recovery point objectives with the Commvault Cloud capabilities.</p>	<ul style="list-style-type: none"> • Readiness Scorecard • Key Findings and Recommendations • Prioritized Action Plan • Readiness Roadmap
<p>Implement: Prepare your organization for readiness.</p> <p>The Commvault Implement offering remediates and augments the plan developed during Assess. The outcome will optimize and verify the capability to recover critical data.</p>	<ul style="list-style-type: none"> • Operational Runbook • Readiness Key Performance Indicators • Restore Test and Validation Plans • As-Built Documentation

STEADY SOLUTION

Commvault's Steady solution helps you maintain a state of recovery preparedness. You can select the level of Commvault's involvement based on your business, technology, and resource requirements.

Steady solution	Delivers
<p>Review: Measure your readiness state.</p> <p>Commvault Review consists of recurring health checks to measure your state of recovery readiness. The review outcomes include validating your current readiness state, identifying opportunities for improvement, and maintaining recovery readiness.</p>	<ul style="list-style-type: none"> • Readiness Scorecard • Revised Readiness Plan (as required)
<p>Manage: Achieve a state of readiness.</p> <p>Commvault's Remote Managed Services (RMS) provides comprehensive 24x7 operational management of your Commvault Cloud. The offering verifies the ability to recover critical data per customer objectives.</p>	<ul style="list-style-type: none"> • SLA Attainment • Recovery Validation Audits • Readiness Scorecard

RESPOND SOLUTION

A ransomware attack or other disaster means all eyes will be focused on the IT organization. The ability to restore normal business operations as quickly as possible is a defining moment for you and your team.

As a Commvault Readiness Solutions customer, you're ready for just such an event. Immediate access to a dedicated Response Team helps you identify problems and initiate the process of restoring normal operations, including additional resources when you need them most.

Respond solution	Delivers
<p>Respond: Expedite a return to normal business operations.</p> <p>Commvault Respond is an on-demand service that provides operational expertise and resources to accelerate returning to normal business operations after a data loss event. This offering provides access to the resources and personnel needed to expedite the recovery of your critical data and applications.</p>	<ul style="list-style-type: none">• 48 hours of 24x7 Commvault Support Response Team assistance• 5 days of consultation and operational assistance to expedite your recovery process• Additional assistance is available as required

THE POWER TO RECOVER QUICKLY AND INTELLIGENTLY

Reducing the possibility of data loss by implementing protection and recovery solutions preserves your organization's reputation, provides an enhanced customer experience, and helps to ensure business continuity. Ultimately, it all boils down to whether your business can confidently recover from a cyberattack or system failure.

By making sure you are more than ready for any eventuality, Commvault empowers you to recover intelligently through holistic risk mitigation and prevention strategies, software, and support. The result is you can quickly recover data and applications from data-loss events – like a ransomware attack – or anything else that could threaten your operations, systems, users, or customers.

Best of all, these capabilities are available throughout Commvault's entire line of products and services.

To learn more, visit commvault.com