

Commvault Remote Managed Services

SIMPLIFY YOUR DATA MANAGEMENT WITH TRUSTED EXPERTS

Migrating from an existing, legacy data management approach or upgrading to improved feature sets within an existing environment may seem daunting to an IT organization stretched thin by years of tight budgets and shifting priorities. Furthermore, organizational needs often require that resources have a highly refined level of technical skill, while working to a flexible schedule or within strict progress driven milestones. This typically results in management attempting to find all the necessary experience and skills in a single resource or group of resources.



Flexibility

Optimize existing resources



Simplicity

Manage outcomes, not operating details



Trust

Rely on Commvault to manage your Commvault® Cloud

OVERVIEW

You're under constant pressure to grow your strategic capabilities and, at the same time, deliver operational excellence across a diverse IT landscape. With these frequently competing priorities, IT departments find it difficult to adequately support the breadth and depth of complex technologies, meet stringent business SLAs, and deliver it all with a limited budget. Consequently, many companies use the cloud and other service-oriented, SLA-based strategies to simplify operations and improve their data management results. Managed services have proven themselves to be valuable tools for enabling those strategies.

The Commvault Remote Managed Services offering complements our platform and provides results-oriented data protection to customers worldwide. Our seasoned Commvault engineers deliver secure, reliable, cost-effective remote monitoring and management of your Commvault® Cloud environment. You retain full ownership of your data management environment while we provide secure service delivery. This approach gives you the flexibility to take full advantage of the Commvault® Cloud quickly and easily while focusing your internal resources on more valuable, core business activities.

You will find that our approach is different from many in the industry. Service level agreements (SLAs) such as backup success and restore success are financially backed to ensure our interests are aligned. We use a predictable, easy-to-understand pricing model that takes the uncertainty out of pricing and avoids hidden fees. And, we work diligently to optimize your data management outcomes through communications, private support and metrics portals, and Strategic Business Reviews.

Commvault helps customers create, design, implement, and automate bold data and information strategies that deliver immediate and sustainable value.

COMMVAULT CENTER

Partial view of customer metrics portal for service level and performance monitoring
Commvault Remote Managed Services supports many market verticals and infrastructure worldwide, including customer data centers, branch offices, and third-party hosting centers. You can be confident our consultative personnel, optimized processes, and best practices approach will help you consistently achieve the service levels that your business requires.

Commvault offers a unique approach to pricing for remote managed services. Contact your Commvault representative or authorized reseller to learn how you can simplify your data management with our team of trusted experts.



Partial view of customer metrics portal for service level and performance monitoring

COMMVAULT CONSULTING

Our experts can design, install, configure, personalize, and validate your Commvault® Cloud environment so you can achieve a better return on investment, faster and with more confidence.

To learn more about Commvault’s consulting and professional services. Visit commvault.com/services